

General conditions for the Duinzoomhoeve

How nice that you want to come and celebrate your holiday with us. We look forward to seeing you. The Duinzoomhoeve is known for its hospitality and cosiness. Of course, there are also a few rules that apply, better known as the general terms and conditions. These are the conditions that apply to camping pitches / tourist sites and rental accommodation at camping de Duinzoomhoeve.

Reserve online

You can make a reservation request online. If we have space, you will receive the booking confirmation by email. That means that we count on you and the reservation is final. From that moment you can look forward to a wonderful stay at the Duinzoomhoeve!

Didn't receive the booking confirmation? Then something went wrong. Please contact us. This can be done by emailing us info@duinzoomhoeve.nl or by calling Mary on 06-23199063. We'll look at the possibilities available.

Terms of payment

You can pay in two parts. This looks like this:

- You pay half within two weeks of making a reservation.
- You pay the other half two weeks before you arrive or upon arrival. If you pay on arrival you can do this in cash or by debit card.

Cancellation of the holiday

It may happen you'll have to cancel your holiday unexpectedly. This can result in a place on the campsite staying vacant. That is why we are forced to charge costs for cancellation. This looks like this:

- if cancelled up to two months before the start date, 25% of the agreed price
- if cancelled up to one month before the start date, 50% of the agreed price
- if cancelled up to one week before the start date, 75% of the agreed price
- 100% of the agreed price if cancelled within one week before the start date

Of course, situations may arise that require 'customisation' when the holiday is cancelled. We would like to think along with you about how we can solve this together. We do, however, always reserve the right to fall back on paying the agreed price, as described above.

Leaving sooner?

We think that's a shame! If we can do something about it, please let us know. We are happy to learn from your feedback. You will not receive a refund if you leave earlier than agreed.

All together?

How nice if several acquaintances come together to the Duinzoomhoeve. Usually, the question is: can we make a reservation next to each other? We really do our best for that, but we cannot guarantee this.

If more visitors come, they will pay the evening before departure. This also applies to additional costs like the hot sandwiches for breakfast or renting the canoe.

Dogs

They are very welcome! We do, however, ask you to keep your dog on a leash on the field and at the caravan. In addition, we would like to ask you to walk the dog outside the field or along our path. Nothing as annoying as an unexpected surface under your feet when you walk fresh out of the shower! We would like to prevent that.

What is not allowed?

A lot can and is possible at Duinzoomhoeve. However, the use of electric heaters in the awning is prohibited. Plastic sheets under the awning and caravans without license plates are also not permitted.

Children

We love kids and there are also many facilities for them. We do, however, ask (grand) parents to guide young children to go-karts and when visiting the sanitary building.

There are no more general terms and conditions. We look forward to welcoming you!